



With you every step of the way

To
Britam Asset Managers Company (Uganda) Limited
Head Office, Britam Centre Plot 24A, Akii-Bua Road, Nakasero
KAMPALA

INDEMNITY FOR INSTRUCTIONS SENT BY ELECTRONIC MEANS

I/We refer to Investment(s) through A/c No WMU in Britam Asset Managers (Uganda) Ltd ("the Company") and wish to advise and confirm as follows:

- 1. That I/We hereby request and authorize the company to honour and act upon any and all instructions sent by fax, internet, electronic mail and scanned copies of documentation for investment transactions with the company which have been issued or provided by Me/Us through the e-mail address ('Instructions').
2. The company shall not be liable for having acted in good faith upon instructions purporting to come from Me/Us but which, is subsequently discovered to, or may, emanate from unauthorized individuals or in any other circumstances whatsoever.
3. I hereby ratify and confirm all Instructions sent to the company prior to execution of this indemnity.
4. I/We undertake to keep the company indemnified at all times against all actions, proceedings, claims, loss, damage, costs and expenses which may be brought against or incurred by the company by reason of the company accepting the fax, internet, electronic mail, scanned copies of the documentation and/or instructions.
5. I/We hereby agree that where the company receives an e-mail from an e-mail address that is different from the e-mail address existing in the company's records it shall not honor the instructions. If the company suspects an e-mail to have been tampered with or from a fraudulent source, it shall not honor the instructions.
6. The Company shall not be liable to Me/Us or any other person where:
i. The e-mail instructions are not received by the company or receipt of mails from the e-mail address is temporarily or permanently barred;
ii. The transaction details received do not contain the correct information;
iii. My/Our receipt of funds is intercepted by legal process or other encumbrance restricting the transfer; or
iv. Unforeseen circumstances prevent the execution of a request by the company despite any reasonable precautions taken by it. Such circumstances may include, but are not limited to acts of God, power outages, fire, flood, theft, equipment breakdowns, internal mechanical malfunction or bank system delays or failures.
v. The present Letter of Indemnity shall be governed by the Laws of the Republic of Uganda and all disputes in relation thereto shall be submitted to the exclusive jurisdiction of the Courts of the Republic of Kenya. This authorization is given by me/us* to whom it may concern at the company and is valid until formal written revocation from me/us*.

Dated this day of (Year)

In case of a corporate entity

Signed, sealed and delivered by:

Director

Director/Secretary

In case of Individuals & non-corporate entity

Name.....

Signature.....